Helping Small Business Recover through Effective Grant Administration

Connecting People to Essential Services

Solix is a leading national provider of complex program management solutions with a focus on compliance, eligibility determination, customer care, and technology solutions.

For more than 20 years, we have successfully designed, implemented, and administered state and federally funded grant and benefit programs requiring regulatory knowledge, operational excellence, compliance expertise, secure technology, and outstanding customer service. Since our founding, we have supported the evaluation and award of more than $100B in government funding.

Helping Deliver Services & Funding to the Most Needy Recipients

Solix has served as the Administrator for a variety of income-based eligibility, recovery, and other public benefit programs that assist in getting critical funds and services into the hands of eligible recipients who need it most.

Since the start of the pandemic, Solix has rapidly and successfully implemented a range of COVID-19 and ARP recovery projects; encompassing secure web portals in multiple languages, application intake and review, customer service, payment processing and audit file preparation. These programs include:

- Small Business Grants
- Small Business Economic Assistance
- Energy Assistance Relief
- Temporary Broadband Subsidies
- HUD CDBG-CV Program Services
- COVID-19 Vaccination & Testing Scheduling
- COVID-19 Immunization Information System (IIS) Data Entry Services

Small Business Assistance Programs

Government agencies are choosing Solix to provide critical support services that help maximize program efficiency and produce the desired results of small business grant programs providing COVID recovery assistance.

Solix is currently managing several recovery programs with total funding exceeding $100M. Our focus is helping public agencies, cities and counties develop, implement and administer the review and disbursement of grant awards to eligible small businesses impacted by the pandemic. We provide end-to-end support from initial program design and system development to document intake and management, application review, and applicant outreach; all in multiple languages.

Ensuring Program Integrity & Compliance

Solix has a strong track record of helping clients minimize waste, fraud and abuse. Solix consultants have used their extensive knowledge of federal rules to establish application processes and eligibility review procedures that are compliant and consistent with program rules and support successful program outcomes. We also work to develop a complete record of program activities to ensure each and every client has the information necessary to participate in any and all future program reviews and audits.

Our commitment to personalized customer care and the reliability, scalability, and effectiveness of our services has consistently earned us "World Class" Net Promoter Scores and positive reviews such as this:

"Great job today, Solix…What really made the difference was the stellar customer service and responsiveness to the applicants your team provided. We have been receiving nothing but positive feedback."
~ County of Camden (NJ)